UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT
Pursuant to Section 13 or 15(d) of the
Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): December 3, 2020

TTEC Holdings, Inc.

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation)

001-11919 (Commission file number)

84-1291044 (IRS Employer Identification Number)

Name of each exchange on which registered

9197 S. Peoria Street, Englewood, CO 80112-5833

(Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: 303-397-8100

Not Applicable

(Former name or former address if changed since last report)

Trading Symbol(s)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class

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Common stock of TTEC Holdings, Inc., \$0.01 par value per share	TTEC	NASDAQ
Check the appropriate box below if the Form 8-K filing is it the following provisions (see General Instruction A.2. belo	,	satisfy the filing obligation of the registrant under any of
□ Written communications pursuant to Rule 425 und□ Soliciting material pursuant to Rule 14a-12 under t	`	,
☐ Pre-commencement communications pursuant to	J (,
☐ Pre-commencement communications pursuant to	Rule 13e-4 (c) under the Exc	change Act (17 CFR 240.13e-4(c))
Indicate by check mark whether the registrant is an emer	aina arowth company as de	fined in Pule 405 of the Securities Act of 1022 (8220 405

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

of this chapter) of Naic 125-2 of the Securities Exchange Act of 1334 (3240.125-2 of this chapter).
Emerging growth company [
If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 8.01. Other Events.

On December 3, 2020, the Company's Board of Directors declared a special one-time cash dividend of \$2.14 per common share, for a total of approximately \$100 million based on number of shares currently outstanding. The dividend will be paid on December 30, 2020 to shareholders of record as of December 18, 2020.

A copy of the press release announcing the cash dividend is attached as Exhibit 99.1 to this current report on Form 8-K.

Item 9.01. Financial Statements and Exhibits

(d) Exhibits.

EXHIBIT INDEX

Exhibit No.	Description		
<u>99.1</u>	Press release announcing cash dividend dated December 3, 2020		
104	Cover Page Interactive Data File (formatted in Inline XBRL and contained in Exhibit 101)		

The information in this Form 8-K, including the exhibits attached hereto, is being furnished and shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act, except as shall be expressly set forth by specific reference in any such filing.

SIGNATURE

Pursuant to the requirements of the Securities and Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

TTEC Holdings, Inc. (Registrant)

Date: December 4, 2020 By: <u>/s/ Regina M. Paolillo</u>

Regina M. Paolillo Chief Financial Officer



TTEC Declares \$2.14 Per Share Special Cash Dividend

DENVER, December 3, 2020 – TTEC Holdings, Inc. (NASDAQ: TTEC), a leading global Customer Experience as a Service (CXaaS) partner for many of the world's most iconic and disruptive brands, announced that its Board of Directors today declared a special, one-time cash dividend of \$2.14 per share of TTEC common stock, or approximately \$100 million. The dividend is payable on December 30, 2020 to shareholders of record as of December 18, 2020.

"Our exceptionally strong year-to-date financial performance, cash flow and balance sheet strength, and favorable outlook supports our decision to return additional capital in the form of a special cash dividend to our stockholders," said Ken Tuchman, TTEC's chairman and chief executive officer. "This special dividend alongside our regular semi-annual dividend aligns with our long-term capital management plan, while prudently continuing to execute under our strategic priorities of maintaining our market leadership and investing in our organic and inorganic growth."

About TTEC

TTEC Holdings, Inc. (NASDAQ: TTEC) is a leading digital customer experience (CX) technology and services company focused on the design, implementation, and delivery of transformative solutions for many of the world's most iconic and disruptive brands and government agencies. The Company delivers outcome-based customer engagement solutions through TTEC Digital, its digital consultancy that designs and builds human centric, tech-enabled, insight-driven customer experience solutions for clients and TTEC Engage, its delivery center of excellence, that operates customer acquisition, care, fraud prevention and detection, and content moderation services. Founded in 1982, the Company's 56,200 employees operate on six continents across the globe and live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TTEC is bringing humanity to the customer experience, visit www.ttec.com

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