UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): March 24, 2011

TeleTech Holdings, Inc.

(Exact Name of Registrant as Specified in Its Charter)

001-11919 84-1291044 **Delaware** (State or Other Jurisdiction of (Commission (I.R.S. Employer Identification No.) Incorporation) File Number)

9197 S. Peoria Street, Englewood, Colorado (Address of Principal Executive Offices)

80112 (Zip Code)

(303) 397-8100 (Registrant's Telephone Number, Including Area Code)

(Former Name or Former Address, if Changed since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12(b))
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Item 8.01. Other Material Events

On March 24, 2011, TeleTech Holdings, Inc. ("TeleTech") issued a press release announcing that TeleTech's Board of Directors approved an increase of \$50.0 million in the funding available for share repurchases pursuant to TeleTech's previously announced share repurchase program. Repurchases under the program may continue to be made through the combination of a 10b5-1 automatic trading plan, open market purchases or private transactions, in accordance with applicable federal securities laws, including Rule 10b-18 under the Securities Exchange Act of 1934, as amended. The timing of any repurchases and the exact number of shares of common stock to be purchased will be determined by TeleTech's management, in its discretion, and will depend upon market conditions and other factors.

A copy of the Press Release is attached hereto as Exhibit 99.1 and is incorporated herein by reference.

Item 9.01. Financial Statements and Exhibits.

- (a) Financial Statements of Business Acquired Not Applicable
- (b) Pro Forma Financial Information Not Applicable
- (c) Shell Company Transactions Not Applicable
- (d) Exhibits

Exhibit No Exhibit 99.1

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: March 24, 2011

TELETECH HOLDINGS, INC.

(Registrant)

By: /s/ Kenneth D. Tuchman
Name: Kenneth D. Tuchman

Name: Kenneth D. Tuchman
Title: Chief Executive Officer

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EXHIBIT INDEX

Exhibit No. Exhibit

99.1 Press Release dated March 24, 2011

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9197 South Peoria Street Englewood, CO 80112 r. 1.800.TELETECH www.teletech.com



TeleTech Announces Increased Authorization of \$50 Million for Share Repurchases

ENGLEWOOD, Colo., Mar. 24, 2011 — **TeleTech Holdings, Inc. (NASDAQ: TTEC)**, one of the largest global providers of technology-enabled business process outsourcing solutions that drive commerce and differentiate the customer experience, today announced that its Board of Directors has approved an additional authorization of \$50 million for share repurchases.

During 2010, TeleTech's strong cash flow from operations, positive net cash position and solid balance sheet enabled the repurchase of five million shares of common stock for a total cost of approximately \$80 million.

"The Board's support of our ongoing share repurchase program demonstrates its strong confidence in the company's future growth prospects," said Kenneth Tuchman, chairman and chief executive officer. "TeleTech's solid cash flow from operations continues to provide the capital necessary to fund organic growth, strategic acquisitions and share repurchases."

As of December 31, 2010, under the previous authorization approved by the Board, total funding available for share repurchases was \$45 million.

The stock repurchase authorization does not have an expiration date and the pace of repurchase activity will depend on factors such as levels of cash generation from operations, current stock price and other factors.

ABOUT TELETECH

For nearly 30 years, TeleTech and its subsidiaries have helped the world's largest companies achieve their most ambitious goals. As the go-to partner for the Global 1000, the TeleTech group of companies delivers technology-based solutions that maximize revenue, transform customer experiences and optimize business processes. From strategic consulting to operational execution, TeleTech's more than 45,500 employees drive success for clients in the communications and media, financial services, government, healthcare, technology, transportation and retail industries. Our companies deliver award-winning integrated solutions in support of professional services, revenue generation, customer innovation, enterprise innovation, hosted technology and learning innovation. For additional information, please visit www.teletech.com.

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