# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

#### FORM 8-K

#### CURRENT REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): May 23, 2013

### TeleTech Holdings, Inc.

(Exact Name of Registrant as Specified in Its Charter)

**Delaware** (State or Other Jurisdiction of Incorporation) **001-11919** (Commission File Number)

**84-1291044** (I.R.S. Employer Identification No.)

**9197 S. Peoria Street, Englewood, Colorado** (Address of Principal Executive Offices)

**80112** (Zip Code)

(303) 397-8100

(Registrant's Telephone Number, Including Area Code)

(Former Name or Former Address, if Changed since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions ( see General Instruction A.2. below):

- o Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- o Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12(b))
- o Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- o Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

#### Item 5.07. Submission of Matters to a Vote of Security Holders.

On May 23, 2013, TeleTech Holdings, Inc. (the "Company") held its 2013 Annual Meeting of Stockholders (the "Annual Meeting"). At the Annual Meeting, stockholders voted on the following proposals:

1. The election of seven directors to serve until the next annual meeting of stockholders or until their successors are duly elected and qualified. Each director was elected with the votes cast as follows:

Nominee	For	Withheld	Broker Non-Votes
Kenneth D. Tuchman	48,152,199	885,286	2,036,266
James E. Barlett	48,648,917	388,568	2,036,266
Gregory A. Conley	48,648,792	388,693	2,036,266
Robert Frerichs	48,647,792	389,693	2,036,266
Shrikant Mehta	47,758,131	1,279,354	2,036,266
Anjan Mukherjee	48,679,825	357,660	2,036,266
Robert M. Tarola	48,803,267	234,218	2,036,266

2. The ratification of the appointment of PricewaterhouseCoopers LLP as the Company's independent registered public accounting firm for 2013. The appointment was ratified with the votes cast as follows:

For Against Abstain Broker

51,062,580  3. The approval, on an advisory ba	10,922	2.40	
The approval on an advicery ba		249	_
advisory basis, with the votes cast as foll		ny's named executive officers. The comp	pensation was approved, on an
For	Against	Abstain	Broker Non-Votes
48,909,352	33,781	94,352	2,036,266
Item 8.01. Other Events.			
or share repurchases pursuant to the Cor hrough the combination of a 10b5-1 auto aws, including Rule 10b-18 under the Se	mpany's previously announced share reponatic trading plan, open market purchaecurities Exchange Act of 1934, as ame	l of Directors approved an increase of \$2 purchase program. Repurchases under theses or private transactions, in accordance and the timing of any repurchases and ent, in its discretion, and will depend upo	ne program may continue to be made e with applicable federal securities I the exact number of shares of
A copy of the press release is attached he	ereto as Exhibit 99.1 and is incorporated	l herein by reference.	
Item 9.01. Financial Statements and E	xhibits.		
(d) Exhibits.			
Exhibit No.		Exhibit	
99.1 Press Release	dated May 30, 2013		
	2		
	SIGNAT	TURES	
Pursuant to the requirements of thundersigned hereunto duly authorized.	e Securities Exchange Act of 1934, the	Registrant has duly caused this report to	be signed on its behalf by the
Date: May 30, 2013			
		TELETECH HOLDINGS, INC.	
	(	Registrant)	
		By: /s/ Kenneth D. Tuchman Name: Kenneth D. Tuchman	
		Citle: Chief Executive Officer	
	3		
	TELETECH HO	LDINGS, INC.	
		INDEV	
	EXHIBIT	INDEA	
Exhibit No.	EXHIBIT	Exhibit	



9197 South Peoria Street Englewood, CO 80112 r. I.800.TELETECH www.teletech.com



## TeleTech Announces Increased Authorization of \$25 Million for Share Repurchases

**ENGLEWOOD, Colo., May 30, 2013** — TeleTech Holdings, Inc. (NASDAQ: TTEC), a leading global provider of technology-enabled customer experience solutions, announced that its Board of Directors has approved an additional authorization of \$25 million for future share repurchases.

"Our strong balance sheet and cash flow allow us to repurchase our stock while continuing to invest in growth opportunities, accretive acquisitions, and other long-term investments," said Kenneth Tuchman, TeleTech's chairman and chief executive officer. "We believe our stock repurchase program has returned value to our shareholders and that the Board of Director's authorization of an additional allowance further underscores our confidence in the business and ongoing commitment to increase shareholder value."

During the first three months of 2013, TeleTech repurchased approximately 487,000 shares of common stock for a total of approximately \$9.8 million. As of March 31, 2013, there was a remaining authorization of \$15.6 million under a previously approved share repurchase program.

The share repurchase authorization does not have an expiration date and the pace of repurchase activity will depend on factors such as levels of cash generation from operations, current stock price and other factors.

#### ABOUT TELETECH

For 30 years, TeleTech and its subsidiaries have helped the world's most successful companies design, enable, manage and grow customer value through the delivery of superior customer experiences across the customer lifecycle. As the go-to partner for the Global 1000, the TeleTech group of companies delivers technology-enabled solutions that maximize revenue, transform customer experiences and optimize business processes. From strategic consulting to operational execution, our more than 39,000 employees drive success for clients in the communications and media, financial services, government, healthcare, technology, transportation and retail industries. Through the TeleTech Community Foundation, the Company leverages its innovative leadership to ensure that students in underserved communities around the globe have access to the tools and support they need to maximize their educational outcomes. For additional information, please visit www.teletech.com.

#### FORWARD-LOOKING STATEMENTS

Statements in this press release that relate to future results and events (including statements about future financial and operating performance) are forwardlooking statements based on TeleTech's current expectations. Actual results and events in future periods could differ materially from those projected in these forward-looking statements because of a number of risks and uncertainties including: achieving estimated revenue from new, renewed and expanded client business as volumes may not materialize as forecasted, especially due to the global economic slowdown; the ability to close and ramp new business opportunities that are currently being pursued or that are in the final stages with existing and/or potential clients; our ability to execute our growth plans, including the successful integration of acquired companies and the sales of new products; the possibility of lower revenue or price pressure from our clients experiencing a business downturn or merger in their business; greater than anticipated competition in the customer management industry, causing adverse pricing and more stringent contractual terms; risks associated with losing or not renewing client relationships, particularly large client agreements, or early termination of a client agreement; the risk of losing clients due to consolidation in the industries we serve; consumers' concerns or adverse publicity regarding our clients' products; our ability to find cost-effective locations, obtain favorable lease terms and build or retrofit facilities in a timely and economic manner; risks associated with business interruption due to weather, fires, pandemic, or terrorist-related events; risks associated with attracting and retaining costeffective labor at our delivery centers; the possibility of asset impairments and restructuring charges; risks associated with changes in foreign currency exchange rates; economic or political changes affecting the countries in which we operate; changes in accounting policies and practices promulgated by standard setting bodies; and new legislation or government regulation that adversely impacts our tax obligations, health care costs or the customer management industry. A detailed discussion of these and other risk factors that could affect our results is included in TeleTech's SEC filings, including our Annual Report on Form 10-K for the year ended December 31, 2012. The Company's filings with the Securities and Exchange Commission are available in the "Investors" section of TeleTech's website, which is located at www.teletech.com. All information in this release is as of May 30, 2013 The Company undertakes no duty to update any forward-looking statement to conform the statement to actual results or changes in the Company's expectations.

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