

**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

FORM 8-K

**CURRENT REPORT PURSUANT
TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934**

Date of Report (Date of earliest event reported): **April 18, 2010**

TeleTech Holdings, Inc.

(Exact Name of Registrant as Specified in Its Charter)

Delaware
(State or Other Jurisdiction of
Incorporation)

001-11919
(Commission
File Number)

84-1291044
(I.R.S. Employer
Identification No.)

9197 S. Peoria Street, Englewood, Colorado
(Address of Principal Executive Offices)

80112
(Zip Code)

(303) 397-8100
(Registrant's Telephone Number, Including Area Code)

(Former Name or Former Address, if Changed since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12(b))
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Item 5.02. Departure of Directors or Certain Officers; Election of Directors; Appointment of Certain Officers; Compensatory Arrangements of Certain Officers.

On April 18, 2010, Gregory G. Hopkins resigned as Executive Vice President — Global Accounts of TeleTech Holdings, Inc. (the "Company"), effective as of April 30, 2010. Joseph Bellini, Executive Vice President — Chief Sales Officer of the Company, will assume Mr. Hopkins's responsibilities with the Company.

A copy of the press release issued by the Company on April 22, 2010 with respect to Mr. Bellini's assumption of Mr. Hopkins's responsibilities with the Company and the resignation of Mr. Hopkins is attached hereto as Exhibit 99.1 and is incorporated herein by reference.

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits.

Exhibit No.

Exhibit

99.1 Press Release dated April 22, 2010

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: April 22, 2010

TELETECH HOLDINGS, INC.
(Registrant)

By: /s/ Kenneth D. Tuchman
Name: Kenneth D. Tuchman
Title: Chief Executive Officer

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TELETECH HOLDINGS, INC.

EXHIBIT INDEX

<u>Exhibit No.</u>	<u>Exhibit</u>
99.1	Press Release dated April 22, 2010

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Press Release

TeleTech Holdings, Inc. · 9197 South Peoria Street · Englewood, CO 80112-5833 · www.telettech.com

Investor Contacts:

Karen Breen

Investor Relations

303-397-8592

TELETECH NAMES JOE BELLINI AS EXECUTIVE VICE PRESIDENT AND CHIEF SALES OFFICER

Englewood, Colo., April 22, 2010 — TeleTech Holdings, Inc. (NASDAQ: TTEC), one of the largest and most geographically diverse global providers of technology-enabled business process outsourcing (BPO) solutions, today announced that it has appointed Joe Bellini to serve as Executive Vice President and Chief Sales Officer.

In this role Mr. Bellini is responsible for leading TeleTech's global sales efforts, including targeting and acquiring new clients as well as strengthening and expanding relationships with TeleTech's existing client base. Mr. Bellini will also focus on selling TeleTech's expanded suite of innovative offerings, including its revenue generation and technology-enabled On-Demand solutions, which are specifically designed to shorten sales cycles, accelerate revenue and optimize operating efficiencies on behalf of global clients.

"Joe's strong background in developing worldwide industry solutions and his approach to sales management makes him a strong addition to our leadership team," said Kenneth Tuchman, chairman and chief executive officer of TeleTech. "Joe joins TeleTech as clients are increasingly seeking partners who can deliver strategic capabilities tied to measurable outcomes. I am confident that his ability to clearly demonstrate the value of our innovative suite of offerings and target high potential markets will drive profitable growth for TeleTech."

Mr. Bellini joins TeleTech from Symphony Marketing Solutions, a Knowledge Process Outsourcing provider, recently sold to Genpact Limited, which focused on data management, analytics and front office process outsourcing, where he formerly served as chief executive officer.

Prior to Symphony, he served as president and chief executive officer of the Enterprise Software Group at Brooks Automation and chief executive officer at both eXcelon and C-Bridget Internet Solutions.

Mr. Bellini received his Bachelor of Science degrees in Mechanical Engineering and Applied Mathematics and Statistics from the University of Massachusetts at Amherst. He is also a Harvard Business School (HBS) alumnus as a graduate of the HBS Program for Management Development.

Mr. Bellini will assume the responsibilities of Greg Hopkins, Executive Vice President, Global Accounts, who has resigned following his successful six-year career at TeleTech.

ABOUT TELETECH

TeleTech is one of the largest and most geographically diverse global providers of technology-enabled business process outsourcing solutions. TeleTech and its subsidiaries have a 28-year history of designing, implementing, and managing critical business processes for Global 1000 companies to help them improve their customers' experience, expand their strategic capabilities, and increase their operating efficiencies. By delivering a high-quality customer experience through the effective integration of customer-facing front-office processes with internal back-office processes, we enable our clients to better serve, grow, and retain their customer base. We use Six Sigma-based quality methods continually to design, implement, and enhance the business processes we deliver to our clients and we also apply this methodology to our own internal operations. TeleTech and its subsidiaries have developed deep domain expertise and support more than 270 business process outsourcing programs serving approximately 90 global clients in the automotive, communications and media, financial services, government, healthcare, retail, technology and travel and leisure industries. Our integrated global solutions are provided by approximately 45,000 employees utilizing 35,600 workstations across 68 delivery centers in 16 countries. For additional information, visit www.telettech.com.
