# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## FORM 8-K

### **CURRENT REPORT** PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported) April 23, 2016

# TeleTech Holdings, Inc.

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation or organization)

001-11919 (Commission File Number)

84-1291044 (I.R.S. Employer **Identification Number)** 

9197 S. Peoria Street, Englewood, CO (Address of principal executive offices)

80112-5833 (Zip Code)

Registrant's telephone number, including area code: 303-397-8100

#### **Not Applicable**

(Former name or former address, if changed since last report.)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

- o Written Communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- o Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- o Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- o Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Item 5.02. Departure of Directors or Certain Officers; Election of Directors; Appointment of Certain Officers; Compensatory Arrangements of Certain Officers.

#### (d) Departure of Director

TeleTech Holdings, Inc. regrets to report the death of its long-time director and vice chairman, James E. Barlett. Mr. Barlett passed away unexpectedly on April 23, 2016. Mr. Barlett served on TeleTech's board of directors since 2000 and has been the company's vice chairman since 2001. Over the years, Mr. Barlett was a member of the TeleTech board's Audit, Compensation, and Nominating & Governance committees, and most recently he chaired the Executive Committee of the board. TeleTech is grateful for Mr. Bartlett's leadership over the years and extends deepest condolences to his family.

#### Item 9.01. Financial Statements and Exhibits.

(d)	Exhibits.	
	Exhibit No.	Exhibit
	99 1	Press Release dated April 27, 2016

#### **SIGNATURE**

Pursuant to the requirements of the Securities and Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

> TeleTech Holdings. Inc. (Registrant)

Date: April 27, 2016 /s/ Margaret B. McLean By:

Margaret B. McLean, Senior Vice President, General Counsel &

Corporate Secretary



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**PRESS RELEASE** 

### TeleTech Announces Passing of Director and Vice Chairman James Barlett

**DENVER, April 27, 2016** — TeleTech Holdings, Inc. (NASDAQ: TTEC) today announced with great sadness that its director and vice chairman, James Barlett, passed away on April 23, 2016. Mr. Barlett was elected to TeleTech's Board of Directors in February 2000 and had a significant impact on the long-term development of the company.

"We are deeply saddened by the loss of our friend and colleague," said Ken Tuchman, TeleTech Chairman and CEO. "To say that Jim made a mark on this world would be a huge understatement as he was a man who literally touched the lives of tens of thousands of people across the globe. He was a consummate gentleman, a patriot, a warrior, and an incredibly generous and caring friend. It was a privilege to know and work with Jim, and he will be greatly missed."

Mr. Barlett had a very successful career spanning more than 45 years. While at TeleTech, he was an excellent and dedicated director and vice chairman, mentoring countless executives over the years. Prior to TeleTech, Mr. Barlett served as the chairman, president, and chief executive officer of Galileo in addition to being executive vice president of Worldwide Operations and Systems for MasterCard International Corporation. He was also executive vice president of operations for NBD Bancorp and vice chairman of Cirrus, Inc.

#### **ABOUT TELETECH**

TeleTech is a leading global provider of customer experience, engagement and growth solutions. Founded in 1982, the Company helps its clients acquire, retain and grow profitable customer relationships. Using customer-centric strategy, technology, processes and operations, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. Servicing over 80 countries, TeleTech's 44,000 employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TeleTech is bringing humanity to the customer experience visit TeleTech.com.

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