# ttec

# Customer Experience Innovator TTEC Named a Top 100 Company to Watch for Remote Jobs in 2018

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## Company Ranks High on Annual List for Fourth Consecutive Year

DENVER, Jan. 31, 2018 /PRNewswire/ -- TTEC Holdings, Inc. (NASDAQ: TTEC) a global customer experience company that designs, builds and operates captivating omnichannel customer experiences on behalf of the world's most prestigious and innovative brands, is proud to announce that it has been named to FlexJobs' annual list of the Top 100 Companies to Watch for Remote Jobs in 2018.

"Our company is proud to be recognized again this year by FlexJobs as a leader in remote job opportunities," said Michael Wellman, Chief People Officer, TTEC. "By offering work-at-home opportunities, TTEC hires candidates including veterans transitioning back to civilian life, displaced workers, and students or parents who require a flexible work schedule. As an integral and integrated part of our team, these associates get the same benefits, training and supervision as associates at our physical locations."

Wellman continued, "For our clients, @home enables businesses to quickly scale as they grow or expand to meet seasonal demands. Across the globe, we combine the same quality management, security and operational excellence of our traditional customer experience center associates with the flexibility and cost structure our clients are seeking to meet the needs of an always-on, digitally-driven customer experience market."

This list is based on an analysis of over 49,000 companies and their remote job posting histories in the FlexJobs database. As #6 on the list, TTEC is one of 100 companies that had the highest number of remote job openings on the FlexJobs site in 2017. To be considered, the jobs offered by these companies had to be remote-friendly, either allowing for candidates to telecommute entirely or part of the time.

"In reviewing this data annually for five years and in working with hundreds of companies across different industries, we've seen remote work transform into a much more mainstream mode of working," said Sara Sutton Fell, Founder and CEO, FlexJobs. "Now, as more companies like TTEC accept and integrate telecommuters into their business models, 2018 is an ideal time for job seekers to pursue their search for a better, more flexible job."

As part of @home, associates use proprietary technology to support and assist customers with a variety of service and technical needs across channels including voice, chat and social media. To learn more and apply now, visit <a href="https://www.ttecjobs.com/en-US/page/work-from-home">https://www.ttecjobs.com/en-US/page/work-from-home</a>

### About TTEC (pronounced T-tec):

TTEC (NASDAQ: TTEC) is a global customer experience company that designs, builds and operates captivating omnichannel customer experiences on behalf of the world's most innovative brands. The Company provides its outcome-based customer engagement solutions through TTEC Digital which designs and builds customer experience consulting and technology solutions and TTEC Engage which operates customer care, growth and trust and safety services. Founded in 1982, TTEC partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. The Company's 49,500 employees operate on six continents across the globe and live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TTEC is bringing humanity to the customer experience, visit ttec.com.

#### About FlexJobs

FlexJobs is committed to helping people find a better way to work. As the leading online service for professionals seeking remote, flexible schedule, part-time, and freelance jobs, FlexJobs offers opportunities in over 50 career categories, ranging from entry-level to executive and freelance to full-time. FlexJobs also sets itself apart by providing job seekers with a better, safer, and more efficient way to find professional and legitimate flexible jobs. Having helped nearly three million people in their job searches, FlexJobs has appeared in CNN, CNBC, TIME, Forbes, The Wall Street Journal, Fast Company, and hundreds of other trusted media outlets. To further assist people in bettering their lives through flexible and remote work, FlexJobs' Founder & CEO Sara Sutton Fell has also launched two additional partner sites, <u>Remote.co</u> and <u>1 Million for Work Flexibility</u>, to help provide education and awareness about the viability and benefits of remote working and work flexibility. Sutton Fell is also the creator of <u>The TRaD\* Works Forum</u> (<u>\*Telecommuting, Remote, & Distributed</u>), dedicated to helping companies leverage the benefits of telecommuting, remote and distributed teams.

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