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TeleTech Named to Best Companies for Diversity and Team Culture 2017 Lists

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Comparably Recognizes Company for Inclusive Workforce Based on Employee Feedback

DENVER, Dec. 13, 2017 /PRNewswire/ -- <u>TeleTech</u> (NASDAQ: TTEC), a leading global provider of customer experience, engagement, growth and trust and safety solutions delivered through its proprietary end-to-end HumanifyTM Customer Engagement as a Service offering, today announced that the company has been named to Comparably's <u>Best Companies for Diversity</u> and <u>Best Team Culture</u> lists for 2017.

Comparably analyzed thousands of employee reviews posted through November 2017 to determine which companies are creating a workforce that's inclusive and diverse. The organizations "Best Of" lists are derived from sentiment ratings provided by employees who anonymously rated their employers on Comparably.com during the 2017 eligibility period (1/1/17– 11/17/17).

"TeleTech is proud to be recognized as one of the best large companies for diversity and team culture," said Michael Wellman, Chief People Officer, TeleTech. "Our employees consistently say the #1 reason they love working for our company is the people that they work within the organization. And while our roles and our people are diverse, we are united in our singular passion for delivering amazing customer experiences, across every channel, every time."

TeleTech associates are brand ambassadors, working with global brands to provide meaningful brand experiences, build customer loyalty and grow their business. We are transforming our company to help our clients transform theirs. Every interaction we have with our clients, their customers, our colleagues and the communities where we operate are guided by this vision and these values.

- Purpose: Deliver humanity to business.
- Vision: Leading the world's most respected organizations to create and grow emotionally connected, valuable, lasting relationships.
- Mission: Accelerate growth by simplifying and personalizing interactions that build deep engagement between people and brands.

Learn more about TeleTech's company culture at https://www.teletechjobs.com/en-US/page/about-us.

ABOUT TELETECH

TeleTech (NASDAQ: TTEC) is a leading global provider of customer experience, engagement, growth and trust and safety solutions delivered through its proprietary end-to-end Humanify[™] Customer Engagement as a Service offering. Founded in 1982, the Company helps its clients acquire, retain, and grow profitable customer relationships. Using customer-centric strategy, technology, processes and operations, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. TeleTech's 49,500 employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TeleTech is bringing humanity to the customer experience, visit TeleTech.com.

ABOUT COMPARABLY

Comparably is a platform to provide anonymous and comprehensive data on compensation, and insights into work culture. We give employees the knowledge they need to take control of their experience at work, to build awareness about workplace transparency, and to make work better. For more information, visit comparably.com

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