



TeleTech Community Foundation Donates to Denver Students, Delivers Holiday Cheer for 175 Families

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Company Hosts Annual Spirit of the Season Event for University Prep, Announces Local Foundation Grant Awards

DENVER, Dec. 12, 2017 /PRNewswire/ -- [TeleTech](#) (NASDAQ: TTEC), a leading global provider of customer experience, engagement, growth and trust and safety solutions delivered through its proprietary end-to-end Humanify™ Customer Engagement as a Service offering, recently hosted its Spirit of the Season holiday event benefitting University Prep students and families, and announced other 2017 local grant awards of the TeleTech Community Foundation (TTCF).

Established more than 35 years ago in Denver, TeleTech has long been a strong supporter of education initiatives across the local community. Through the foundation, grants are awarded to nonprofit organizations that strive to transform the educational experience for disadvantaged students. The foundation, now in its tenth year, has been ranked as one of the top 10 corporate foundations in Colorado for total contributions made to local charities.

TeleTech has hosted the Spirit of the Season holiday celebration, which this year benefitted University Prep students and families, for more than 13 years with participants enjoying a free and fun evening of entertainment, food, and gifts. 240 students and their families participated in the event, with more than 100 TeleTech employees volunteering for over 100 cumulative hours to plan, prepare and participate in the festivities. In addition, area Boy Scouts, middle school and high schools students volunteered and earned service hours while participating alongside TeleTech in the event. TeleTech is engaged in a multi-year partnership with University Prep and provides additional funding and support for a variety of technology and human capital needs at the school annually.

Other Denver-based organizations benefitting from TTCF grant awards this year include:

- **Junior Achievement-Rocky Mountain Inc.**
 - Funds granted were used to deliver 6 Junior Achievement experiential learning programs in workforce readiness, entrepreneurship and financial literacy to approximately 160 low to moderate-income (LMI) students attending school at University Prep.
- **Colorado Succeeds**
 - TeleTech's sponsorship of the Succeeds Prize supported recognition of Colorado's top educators, schools and districts driving transformational impact of public education across the state. TeleTech chairman and chief executive officer, Ken Tuchman, presented the Succeeds Prize for "Transformational Impact in an Elementary School" during the organization's recent awards program.
- **FirstTee of Denver**
 - Sponsorship of the organization's recent 15th Annual OrthoColorado Triple Play Golf Tournament, provided financial support for affordable quality programs and facilities to boys and girls using golf as a tool to educate kids academically, socially and physically through provision of academic programming and golf skill instruction.
- **Big Brothers Big Sisters of Colorado**
 - Via the mentor2.0 program at Sheridan High School, more than 200 students from low-income families have benefitted from foundation grant awards. Students and mentors participate in programs around building strong relationships, growth mindset, grit and resilience, self-advocacy, and social capital skills. These programs ensure that participants are on the right track to graduate high school prepared for post-secondary education or the workforce and ultimately lead to increased high school and graduation rates for Colorado's most vulnerable populations.

"I'm very proud of the work that our company has done through the TeleTech Foundation this year, whose mission it is to support and transform educational opportunities for disadvantaged students in all the communities we serve around the globe," said Ken Tuchman, chairman and chief executive officer, TeleTech. "In addition to our global efforts, we have been strong and active supporters of high performing charter schools and educational organizations that are truly making a difference for children in Colorado."

For more information on the TeleTech Community Foundation, please visit <http://www.teletech.com/corporate-responsibility/foundation>.

ABOUT TELETECH

TeleTech (NASDAQ: TTEC) is a leading global provider of customer experience, engagement, growth and trust and safety solutions delivered through its proprietary end-to-end Humanify™ Customer Engagement as a Service offering. Founded in 1982, the Company helps its clients acquire, retain, and grow profitable customer relationships. Using customer-centric strategy, technology, processes and operations, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. TeleTech's 49,500 employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TeleTech is bringing humanity to the customer experience, visit TeleTech.com.

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