



More Than 100 Community Leaders and Residents Come Out to Celebrate Opening of TeleTech in Daytona Beach

August 28, 2017

300 Local Residents Have Joined the TeleTech Team, Nearly 500 Positions Still Available

DENVER, Aug. 28, 2017 /PRNewswire/ -- [TeleTech Holdings, Inc.](#) (NASDAQ: TTEC), a leading global provider of customer experience, engagement, and growth solutions delivered through its proprietary, end-to-end Humanify™ Customer Engagement as a Service offering, recently opened a new location in Daytona Beach and is now hiring for healthcare-focused customer experience associates and licensed insurance agents.

"With existing sites in Melbourne and Rockledge, we are thrilled to be expanding TeleTech's footprint in Florida to support the growing healthcare industry," said Michael Wellman, Chief People Officer, TeleTech. "Florida has provided an excellent recruiting market for the kind of high quality, customer-focused associates we want on our team. Additionally, the state also provides a very streamlined process for our associates to become licensed insurance agents."

TeleTech executives and community leaders spoke during the event and participated in the ceremonial ribbon cutting to welcome TeleTech to the community, including:

- Heather Post, District 4, Volusia County Council
- Billie Wheeler, District 2, Volusia County Council
- Jim Dinneen, County Manager, Volusia County
- Derrick Henry, Mayor, Daytona Beach
- Dwight DuRant, Chair, Team Volusia EDC
- Nancy Keefer, President & CEO, Daytona Regional Chamber of Commerce

"On behalf of the Volusia County Council, we are excited to welcome TeleTech to our community," said Heather Post, District 4 representative of the Volusia County Council, who also spoke at the ribbon cutting event. "One of the things that helps make businesses here successful is our partnerships that allow Team Volusia to go out and sell our area, and showcase to the country and the world why Volusia County is a great place to live, work and play."

"Team Volusia EDC was pleased to lead the recruitment efforts for TeleTech as the company considered suitable areas and sites," said Keith Norden, President/CEO of Team Volusia Economic Development Corp. "The 35 year-old company is an outstanding addition to Volusia County with operations on six continents employing over 48,000 people globally. We appreciate the teamwork demonstrated by all of our partners during TeleTech's site location process."

TeleTech is actively hiring Licensed Health and Life Insurance Agents and Customer Experience-minded people interested in obtaining their insurance license. The company is also hiring for Team Leaders, Trainers, Managers and Administrative staff for Licensing along with other key support positions.

"We're looking to hire 800 Customer Experience Representatives, Licensed Insurance Agents with either a 215 or 240 License, people who are interested in obtaining their insurance license and people who are bilingual in Spanish and English," noted Wellman.

To learn more about joining the growing TeleTech team in Daytona Beach, please visit www.telettechjobs.com.

ABOUT TELETECH

TeleTech (NASDAQ: TTEC) is a leading global provider of customer experience, engagement and growth solutions delivered through its proprietary end-to-end Humanify™ Customer Engagement as a Service offering. Founded in 1982, the Company helps its clients acquire, retain and grow profitable customer relationships. Using customer-centric strategy, technology, processes and operations, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. TeleTech's 48,000 employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TeleTech is bringing humanity to the customer experience, visit TeleTech.com.

Investor Contact	Media Contact
Paul Miller	Olivia Griner
303.397.8641	303.397.8999

TeleTech®

View original content with multimedia:<http://www.prnewswire.com/news-releases/more-than-100-community-leaders-and-residents-come-out-to-celebrate-opening-of-teletch-in-daytona-beach-300510221.html>

SOURCE TeleTech Holdings, Inc.