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TeleTech Named to FlexJobs' 100 Top Companies to Watch for Remote Jobs in 2017

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TeleTech ranks #4 among companies hiring telecommuters

DENVER, Feb. 3, 2017 /PRNewswire/ -- TeleTech Holdings, Inc. (NASDAQ: TTEC), a leading global provider of customer experience, engagement and growth solutions, is proud to announce that it has been named to <u>FlexJobs'</u> annual list of the <u>100 Top Companies to Watch for Telecommuting and</u> <u>Remote Jobs</u>. This list is based on an analysis of over 47,000 companies and their telecommuting job posting histories in the FlexJobs database during 2016. TeleTech is ranked number four out of the 100 companies that had the highest number of telecommuting job openings on the FlexJobs site in 2016. To be considered for this list, the jobs offered by these companies had to be telecommuting-friendly, either allowing for candidates to telecommute entirely or part of the time.

"TeleTech is excited to be a part of the growing remote work trend, and proud to be recognized by FlexJobs as a leader in telecommuting job opportunities," said Michael Wellman, Chief People Officer, TeleTech. "By offering work-at-home opportunities, TeleTech has access to an expanded candidate pool which allows us to hire the best person for each available position, and our employees benefit from good work-life balance and schedule flexibility. These arrangements have been positive for both our company and our people."

In the past, TeleTech has hired for jobs with telecommuting options such as work-from-home customer care associate, process improvement consultant and technical support representative. This is the third time that TeleTech has been named as one of the top companies to watch for remote jobs by FlexJobs.

"The results of this year's list are in line with the overall growth trends we're observing in the flexible job marketplace, with increasingly diverse companies turning to the <u>TRaD'</u> (or telecommuting, remote, and distributed) model of work as an integrated business practice," said Sara Sutton Fell, founder and CEO of <u>FlexJobs</u>. "As more companies embrace remote work in meaningful ways, more people will have greater access to broader career and employment opportunities, creating a positive ripple effect on our economy."

There has been notable growth in telecommuting in recent years and the movement towards a more remote and mobile workforce is growing stronger. 68 percent of U.S. workers say, in the future, they expect to work remotely instead of commute to an office every day.

Check out the complete list of the top 100 companies to watch for remote jobs in 2017 here: <u>https://www.flexjobs.com/blog/post/100-top-companies-with-work-from-home-jobs-in-2017</u>. For more information, please visit <u>https://www.flexjobs.com/blog/top100remote</u> or contact Kathy Gardner at <u>kgardner@flexjobs.com</u>.

TeleTech, a pioneer in customer care is assembling a world-class team as we rewrite the customer care story. We are a global company that is 40,000+ employees strong. Together we are transforming the world of customer experience by helping our clients design and deliver simpler, more effective, efficient, and human customer care experiences that inspire customer loyalty and boost company profits. For more information on the world of opportunities that await you at TeleTech, visit our career website at http://www.teletechjobs.com/

ABOUT TELETECH

TeleTech is a leading global provider of customer experience, engagement and growth solutions. Founded in 1982, the Company helps its clients acquire, retain and grow profitable customer relationships. Using customer-centric strategy, technology, processes and operations, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. Servicing over 80 countries, TeleTech's 40,000+ employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TeleTech is bringing humanity to the customer experience, visit TeleTech.com.

ABOUT FLEXJOBS

FlexJobs is the leading online service for professionals seeking telecommuting, flexible schedule, part-time, and freelance jobs. With flexible job listings in over 50 career categories, and opportunities ranging from entry-level to executive and freelance to full-time, FlexJobs offers job seekers a safe, easy, and efficient way to find professional and legitimate flexible job listings. Having helped over two million people in their job searches, FlexJobs has appeared on *CNN, CNBC* and *Marketplace Money* and in the *New York Times, Wall Street Journal, TIME, Forbes, Fortune, Fast Company* and hundreds of other trusted media outlets. FlexJobs' Founder & CEO Sara Sutton Fell has also launched two additional partner sites, Remote co and 1 Million for Work Flexibility, to help provide education and awareness about the viability and benefits of remote working and work flexibility. Sutton Fell is also the creator of <u>The TRaD* Works Conference (*Telecommuting, Remote, & Distributed</u>), dedicated to helping companies leverage the benefits of telecommuting, remote and distributed teams.

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