



TeleTech Strengthens Commitment to Veterans and Pledges to Hire 1,000 in 2016

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Company Establishes Veterans Council to Honor and Support Military Veterans and Their Families

DENVER, Nov. 10, 2015 /PRNewswire/ -- [TeleTech](#) Holdings, Inc. (NASDAQ: TTEC), a leading provider of customer experience, engagement and growth solutions, today announced the company is pledging to hire 1,000 veterans in 2016 and each year after, continuing its longstanding and proud tradition of supporting our nation's veterans.

Working in conjunction with the [National Chamber Foundation](#), TeleTech is dedicated to the [Hiring 500,000 Heroes initiative](#) focused on the hiring and career growth of military veterans, active duty National Guard and Reserves, and military spouses. TeleTech has always demonstrated a steadfast commitment to hiring military veterans, and as a result has formed several strategic partnerships; including the [Employer Support of the Guard and Reserve](#), the [Employer Partnership of the Armed Forces](#), [Partnership for Youth Success](#), [Military Spouse Employment Partnership](#), and [Veterans2Work](#).

"There is a new generation of military men and women and their spouses who are concluding their service to this nation and transitioning into their new lives as civilians. That transition process is not always an easy one, and often involves a relocation or the need to translate the skills they've learned in the military to a civilian career," said Keith Gallacher, EVP and executive sponsor of the TeleTech Veterans Council. "In 2015, we increased our focus on veterans and established a centralized Veterans Council with the purpose of honoring our veteran community and proactively seeking ways to become an employer of choice for our nation's heroes by providing career opportunities."

As part of this hiring initiative, TeleTech created a website dedicated to matching veterans with open positions. To help veterans find the positions that best fits their skill sets, TeleTech has incorporated a skills translator tool that allows job seekers to enter information including rank, unit and other military details as a way to match their skills to TeleTech opportunities. For more information on TeleTech's commitment to veterans or to look for an open position, visit [We Hire Heroes](#).

ABOUT TELETECH

TeleTech is a leading global provider of customer experience, engagement and growth solutions. Founded in 1982, the Company helps its clients acquire, retain and grow profitable customer relationships. Using customer-centric strategy, technology, processes and operations, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. Servicing over 80 countries, TeleTech's 40,000 employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TeleTech is bringing humanity to the customer experience, visit [TeleTech.com](#).

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