



## TeleTech Opening New Customer Experience Center near Little Rock, AR

June 9, 2014

### Local Sherwood Center Accepting Applications for 250 Jobs Servicing the Healthcare Industry

DENVER, June 9, 2014 /PRNewswire/ -- TeleTech Holdings, Inc. (NASDAQ: TTEC), a leading global provider of analytics-driven, technology-enabled customer engagement solutions, today announced a new customer experience center in Sherwood, AR, which will create more than 250 jobs in the surrounding area. The center will officially open its doors in July, and is now hiring for a variety of jobs serving TeleTech's clients in the healthcare industry.

TeleTech's new center, located in the Wildwood Centre & Medical Tower, will represent a nationally-recognized, public health insurance client, and therefore is seeking prospective job applicants with life and healthcare licenses. There are opportunities for prospective employees to take part in TeleTech's Healthcare Insurance Development Program to become successfully Licensed Insurance Agents.

"In our commitment to supporting employment growth in local communities throughout the US, we are delighted to work with the state of Arkansas to bring more jobs to its citizens," said Kenneth Tuchman, chairman and chief executive officer of TeleTech. "The Little Rock area holds great talent and expertise that will help us expand and improve upon the services to our clients."

"The services TeleTech will be providing are vital in our information age, and Central Arkansas's workforce has the talent and dedication required to help the company thrive and prosper here," said Governor Mike Beebe. "We thank TeleTech for its investment in Arkansas and our citizens."

"TeleTech's decision to locate in Sherwood brings with it a significant number of new jobs that will have a positive impact on our local economy for many years," said Barry Sellers, economic development director at the Sherwood Chamber of Commerce. "We appreciate the company's decision to establish its first Arkansas location in Sherwood and look forward to adding another great partner to our business community."

"We are proud to welcome TeleTech to Sherwood and know the company will find the local workforce a great fit for its needs," said Sherwood Mayor Virginia Hillman. "The addition of more than 200 new jobs will benefit the entire Sherwood business community. TeleTech had the opportunity to locate its new operation anywhere across the U.S. and chose Sherwood. This is a testament to the strength of our workforce and our citizens."

TeleTech is accepting applications for a range of roles and experience, with specific needs for:

- Customer Service Representatives
- Team leads
- Trainers
- Recruiters
- Technical Assistance and IT specialists
- Operations managers
- Facilities staff

Please visit [www.telettechjobs.com](http://www.telettechjobs.com) to view open job descriptions and to apply.

### ABOUT TELETECH

TeleTech, founded in 1982, is a leading global provider of analytics-driven, technology-enabled services that puts customer engagement at the core of business success. The Company offers an integrated platform that combines analytics, strategy, process, systems integration, technology and operations to simplify the delivery of the customer experience for Global 1000 clients and their customers. This holistic multichannel approach improves customer satisfaction, increases customer loyalty and drives long-term profitability and growth. From strategic consulting to operational execution, TeleTech's more than 41,000 employees speaking over 50 languages, deliver results for clients in the automotive, communications and media, financial services, government, healthcare, technology, transportation and retail industries. Through the TeleTech Community Foundation, the company leverages its innovative leadership to ensure that students in underserved communities around the globe have access to the tools and support they need to maximize their educational outcomes. For additional information, please visit [www.telettech.com](http://www.telettech.com).

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