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TeleTech Announces Release Date For Third Quarter 2013 Financial Results And Filing Of Its Quarterly Report On Form 10-Q

October 17, 2013

DENVER, Oct. 17, 2013 /PRNewswire/ -- TeleTech Holdings. Inc. (NASDAQ: TTEC), a leading global provider of data-driven, technology-enabled customer engagement solutions, today announced details pertaining to the release of its third quarter 2013 financial results and related conference call and webcast.

TeleTech will release third quarter 2013 financial results after market close on Wednesday, October 30, 2013, when a summary press release will be issued and its Quarterly Report on Form 10-Q will be filed with the Securities and Exchange Commission. A conference call and webcast with management will be held on Thursday, October 31, 2013, at 8:30 a.m. Eastern Time.

You are invited to join a live webcast of the conference call by visiting the "Investors" section of the TeleTech website at <u>www.teletech.com</u>. If you are unable to participate during the live webcast, a replay will be available on the TeleTech website through Thursday, November 14, 2013.

ABOUT TELETECH

TeleTech, founded in 1982, is a leading global provider of data-driven, technology-enabled services that puts customer engagement at the core of business success. The Company offers an integrated platform that combines analytics, strategy, process, systems integration, technology and operations to simplify the delivery of the customer experience for Global 1000 clients and their customers. This holistic multichannel approach improves customer satisfaction, increases customer loyalty and drives long-term profitability and growth. From strategic consulting to operational execution, TeleTech's more than 39,000 employees deliver results for clients in the automotive, communications and media, financial services, government, healthcare, technology, transportation and retail industries. Through the TeleTech Community Foundation, the Company leverages its innovative leadership to ensure that students in underserved communities around the globe have access to the tools and support they need to maximize their educational outcomes. For additional information, please visit www.TeleTech.com

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