

TeleTech Announces Release Date for Second Quarter 2013 Financial Results and Filing of Its Quarterly Report on Form 10-Q

July 22, 2013

ENGLEWOOD, Colo.--(BUSINESS WIRE)--Jul. 22, 2013-- <u>TeleTech Holdings. Inc.</u> (NASDAQ: TTEC), a leading global provider of technology-enabled customer experience solutions, today announced details pertaining to the release of its second quarter 2013 financial results and related conference call and webcast.

TeleTech will release second quarter 2013 financial results after market close on Tuesday, July 30, 2013, when a summary press release will be issued and its Quarterly Report on Form 10-Q will be filed with the Securities and Exchange Commission. A conference call and webcast with management will be held on Wednesday, July 31, 2013, at 8:30 a.m. Eastern Time.

You are invited to join a live webcast of the conference call by visiting the "Investors" section of the TeleTech website at www.teletech.com. If you are unable to participate during the live webcast, a replay will be available on the TeleTech website through Wednesday, August 14, 2013.

ABOUT TELETECH

For 30 years, TeleTech and its subsidiaries have helped the world's most successful companies design, enable, manage and grow customer value through the delivery of superior customer experiences across the customer lifecycle. As the go-to partner for the Global 1000, the TeleTech group of companies delivers technology-enabled solutions that maximize revenue, transform customer experiences and optimize business processes. From strategic consulting to operational execution, our more than 39,000 employees drive success for clients in the communications and media, financial services, government, healthcare, technology, transportation and retail industries. Through the TeleTech Community Foundation, the Company leverages its innovative leadership to ensure that students in underserved communities around the globe have access to the tools and support they need to maximize their educational outcomes. For additional information, please visit www.teletech.com.

Source: TeleTech Holdings, Inc.

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Investors:

Paul Miller, 303-397-8641

or Media:

Jeanna Blatt, 303-397-8507