



TeleTech Brings 400 Healthcare-Related Sales and Service Jobs to Ennis, Texas

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TeleTech will Provide Free State Healthcare Sales License Training for New Hires

DENVER--(BUSINESS WIRE)--Jul. 3, 2013-- [TeleTech Holdings](#) Inc., (NASDAQ: TTEC), a leading global provider of technology-enabled customer experience solutions, announced today that they are expanding operations to Ennis, Texas. This new location will create 400 new jobs to serve the company's growing healthcare client base.

For approximately 150 of these positions, a state health insurance sales license is a requirement of employment, so TeleTech is keenly interested in attracting individuals who already possess their health insurance sales license in the state of Texas. All unlicensed new hire candidates for those positions will be enrolled in TeleTech's *Healthcare Insurance Career Development Program* which will provide candidates with the means to obtain their license. TeleTech will set up and pay for the entire training, exam and the background check, equipping these new hires with a valuable certification. The remaining positions are for unlicensed associates who will participate in service-related customer support. About two-thirds of these 400 positions are seasonal and associated with the Medicare Open Enrollment ramp. Training begins in August and most of these positions will continue into December. Other roles are year-round, primarily full-time, employment.

TeleTech is excited to have acquired the space needed to expand to a total of 700+ employees in Ennis, and plans to continue to add employees until the site reaches full capacity. The Ennis location is currently accepting applications for the new positions. Interested applicants can apply at www.teletechjobs.com or in person every Tuesday beginning July 2nd through August 20th at 2000 US 287 Bypass, Ennis, TX 75119. New employee classes will begin in July once the new center is fully operational. Additionally, this new center will have a sister office in Melbourne, FL which will offer 250 additional positions similar in nature.

The Ennis, TX center and its sister office in Melbourne, FL will service two of the nation's largest healthcare providers as those companies, and the public alike, transition to comply with the [Patient Protection and Affordable Care Act](#).

ABOUT TELETECH

For 30 years, TeleTech and its subsidiaries have helped the world's most successful companies design, enable, manage and grow customer value through the delivery of superior customer experiences across the customer lifecycle. As the go-to partner for the Global 1000, the TeleTech group of companies delivers technology-enabled solutions that maximize revenue, transform customer experiences and optimize business processes. From strategic consulting to operational execution, our more than 39,000 employees drive success for clients in the communications and media, financial services, government, healthcare, technology, transportation and retail industries. Through the TeleTech Community Foundation, the company leverages its innovative leadership to ensure that students in underserved communities around the globe have access to the tools and support they need to maximize their educational outcomes. For additional information, please visit <http://www.teletech.com>.

Source: TeleTech Holdings Inc.

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