



TeleTech Pledges to Hire 1,000 Veterans in 2013

May 31, 2013

Strengthens Commitment to Military Veterans and Families

DENVER--(BUSINESS WIRE)--May. 31, 2013-- [TeleTech Holdings, Inc.](#) (NASDAQ: TTEC) has made a pledge to hire 1,000 veterans in 2013. As an industry leader in innovation, TeleTech understands that hiring veterans and military spouses isn't just the *right* thing to do – it's the *smart* thing to do.

Working in conjunction with the [National Chamber Foundation](#) and the [Hiring 500,000 Heroes initiative](#), TeleTech has reaffirmed our commitment to hiring and supporting the career growth of military veterans, active duty National Guard and Reserves, and military spouses.

TeleTech has always demonstrated a steadfast commitment to hiring military veterans, and as a result has formed several strategic partnerships; including the [Employer Support of the Guard and Reserve](#), the [Employer Partnership of the Armed Forces](#), [Partnership for Youth Success](#), [Military Spouse Employment Partnership](#), and [Veterans2Work](#).

Although TeleTech has a long history of hiring veterans and those associated with the military, this year the company set an ambitious goal to push their commitment, as well as set an example for their industry.

TeleTech's military veterans also value the company's approach and recognize their efforts, "Finding an organization that understands and values what military veterans bring to civilian, corporate level positions can be a challenge," said James McNeil, new corporate hire at TeleTech's headquarters in Englewood, Colorado. "I was relieved to see that they understood and were interested in the experience I obtained while in the Navy."

As part of this hiring initiative, TeleTech has created a website dedicated to matching veterans with open positions. To help veterans find the position that best fits their skill set, TeleTech has incorporated a skills translator tool that allows job seekers to enter information including rank, unit and other military details as a way to match their skills to TeleTech opportunities. For more information on TeleTech's commitment to veterans or to look for an open position, visit <http://www.teletechjobs.com/life-at-teletech-en-US/hiring-veterans/>.

"Hiring veterans is good business," said Mike Jossi, TeleTech's executive vice president of human capital delivery. "We truly appreciate veterans' experiences and have found that their transition into civilian positions is smooth and successful. TeleTech actively supports veterans and believes that more businesses should prioritize the hiring of veterans."

Earlier this year, TeleTech reaffirmed its commitment to U.S. military veterans by signing an Employment Support of the Guard and Reserve (ESGR) pledge recognizing the value, leadership and skills of veterans at its state-of-the-art customer service delivery center in Greeley, Colorado, as well as around the nation.

ABOUT TELETECH

For 30 years, TeleTech and its subsidiaries have helped the world's most successful companies design, enable, manage and grow customer value through the delivery of superior customer experiences across the customer lifecycle. As the go-to partner for the Global 1000, the TeleTech group of companies delivers technology-enabled solutions that maximize revenue, transform customer experiences and optimize business processes. From strategic consulting to operational execution, our more than 43,000 employees drive success for clients in the communications and media, financial services, government, healthcare, technology, transportation and retail industries. Through the TeleTech Community Foundation, the company leverages its innovative leadership to ensure that students in underserved communities around the globe have access to the tools and support they need to maximize their educational outcomes. For additional information, please visit <http://www.teletech.com>.

Source: TeleTech Holdings, Inc.

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