



TTEC Earns Great Place to Work Certification in 15 Countries, Expanding Global Recognition

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AUSTIN, Texas, March 5, 2025 /PRNewswire/ -- TTEC Holdings, Inc. (NASDAQ: [TTEC](#)), a leading global CX (customer experience) technology and services innovator for AI-enabled CX, has once again been recognized as a Great Place to Work® across its global operations. This year, TTEC earned certification in 15 countries, adding Egypt to the growing list of regions where employees celebrate a culture of trust, collaboration, and opportunity.

"Achieving recognition in 15 markets highlights 15 unique stories of connection." Laura Butler, TTEC Chief People Officer

Since its founding in 1982, TTEC has linked exceptional customer experiences to outstanding employee experiences. An inclusive and engaging workplace culture is central to TTEC's identity, driving the company's commitment to valuing, supporting, and empowering employees. The Great Place to Work® certification is based on direct feedback from employees, who highlight key factors such as career development, leadership, teamwork, and the company's dedication to making a positive impact.

"Achieving recognition in 15 markets highlights 15 unique stories of connection," said Laura Butler, TTEC's Chief People Officer. "From Manila to Europe, we've proven a people-first, locally tailored approach fuels engagement and exceptional customer experiences. This isn't theory; it's the tangible result of valuing, hearing, and empowering our people through initiatives like enhanced training and inclusive leadership. A thriving internal culture is the bedrock of world-class customer service, and this award validates our commitment to building thriving communities globally."

TTEC received its Great Place to Work Certification® for the second consecutive year in several countries across Asia, Europe, Latin America, North America, and this year [TTEC Egypt](#) joined the ranks as a trusted employer of choice.

The Great Place to Work® designation is awarded based on extensive employee surveys that assess workplace culture, leadership effectiveness, and overall job satisfaction. TTEC's continued recognition showcases its commitment to fostering an environment where employees can thrive personally and professionally.

To learn more about career opportunities at TTEC and what makes it a great place to work, visit [TTECjobs.com](#).

About TTEC

TTEC (pronounced T-TEC) Holdings, Inc. (NASDAQ: **TTEC**) is a leading global CX (customer experience) technology and services innovator for AI-enabled digital CX solutions. Serving iconic and disruptive brands, TTEC's outcome-based solutions span the entire enterprise, touch every virtual interaction channel, and improve each step of the customer journey. Leveraging next-gen digital technology, the Company's TTEC Digital business designs, builds, and operates omnichannel contact center technology, CRM, AI, and analytics solutions. The Company's TTEC Engage business delivers AI-enhanced customer engagement, customer acquisition and growth, tech support, back office, and fraud prevention services. Founded in 1982, the Company's singular obsession with CX excellence has earned it leading client, customer, and employee satisfaction scores across the globe. The Company's employees operate on six continents and bring technology and humanity together to deliver happy customers and differentiated business results. To learn more visit us at [ttec.com](#).

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