



TTEC named a "Best Place to Work for Disability Inclusion"

July 20, 2022

DENVER, July 20, 2022 /PRNewswire/ -- TTEC Holdings, Inc. (NASDAQ:TTEC), one of the largest global digital customer experience (CX) technology and services innovators for end-to-end, digital CX solutions, was listed as a "Best Place to Work for Disability Inclusion" in the 2022 [Disability Equality Index® \(DEI\)](#).

The Disability Equality Index (DEI) is a comprehensive benchmarking tool that helps companies build a roadmap of measurable, tangible actions that they can take to achieve disability inclusion and equality. Each company receives a score, on a scale of zero (0) to 100, with those earning 80 and above recognized as a "Best Place to Work for Disability Inclusion."

"We are thrilled to earn this recognition as a Best Place to Work for Disability Inclusion because it demonstrates TTEC's successful commitment to fostering a culture of belonging," said Michael Wellman, Chief People Officer, TTEC. "Our longstanding commitment to diversity and inclusion is one reason for TTEC's differentiated culture, improving experiences for our employees and customers."

TTEC's Diversity, Equity, and Inclusion Council, made up of representatives from different business segments and geographies who bring a diverse mix of backgrounds and perspectives, is critical to fostering a differentiated employee experience. It helps establish a focus on diversity, equity, and inclusion priorities and holds the organization accountable to driving a culture that realizes our vision of 'Bringing humanity to business.'

"Disability inclusion is a rapidly expanding aspect of corporate culture, and it's gratifying to partner with 415 companies on the 2022 Disability Equality Index," said Jill Houghton, President and CEO of Disability:IN, the global business disability inclusion network, to collectively advance the inclusion of people with disabilities. "These top-scoring companies not only excel in disability inclusion, many are also adopting emerging trends and pioneering measures that can move the disability agenda from accommodation to inclusion and, ultimately, genuine belonging."

Additionally, TTEC was recently awarded a Stevie Award for Achievement in Diversity and Inclusion and named a Best Employer for Diversity by Forbes.

The DEI is a joint initiative of the American Association of People with Disabilities (AAPD), the nation's largest disability rights organization, and Disability:IN. The organizations are complementary and bring unique strengths that make the project relevant and credible to corporations and the disability community. The DEI Advisory Committee, a diverse group of business leaders, policy experts, and disability advocates, developed the Disability Equality Index.

About TTEC

TTEC Holdings, Inc. (NASDAQ:TTEC) is one of the largest, global CX (customer experience) technology and services innovators for digital CX transformation. The Company delivers leading CX technology and operational CX orchestration at scale through its proprietary cloud-based CXaaS (Customer Experience as a Service) platform. Serving iconic and disruptive brands, TTEC's outcome-based solutions span the entire enterprise, touch every virtual interaction channel, and improve each step of the customer journey. Leveraging next gen digital and cognitive technology, the Company's Digital business designs, builds, and operates omnichannel contact center technology, conversational messaging, CRM, automation (AI / ML and RPA), and analytics solutions. The Company's Engage business delivers digital customer engagement, customer acquisition & growth, content moderation, fraud prevention, and data annotation solutions. Founded in 1982, the Company's singular obsession with CX excellence has earned it leading client NPS scores across the globe. The Company's nearly 62,000 employees operate on six continents and bring technology and humanity together to deliver happy customers and differentiated business results. To learn more, visit us at <https://www.ttec.com>

About the Disability Equality Index®

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About the American Association of People with Disabilities (AAPD)

AAPD is a convener, connector, and catalyst for change, increasing the political and economic power for people with disabilities. As a national cross-disability rights organization AAPD advocates for full civil rights for the 60+ million Americans with disabilities. Learn more at: www.aapd.com.

About Disability:IN®

Disability:IN is a global organization driving disability inclusion and equality in business. More than 400 corporations partner with Disability:IN to create long-term business and social impact through the world's most comprehensive disability inclusion benchmarking and reporting tool, the Disability Equality Index (DEI); best-in-class conferences and programs; expert counsel and engagement; and public policy leadership. Join us at disabilityin.org/AreYouIN #AreYouIN.

Paul Miller Tim Blair
paul.miller@ttec.com tim.blair@ttec.com
303-397-8641 303-397-9267



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