



## TTEC Wins Silver Stevie® Awards for Great Employers

August 27, 2020

**Awards recognize company and HR team response to COVID-19.**

DENVER, Aug. 27, 2020 /PRNewswire/ --

### **TTEC's award-winning work includes:**

- Moving 79% of global workforce to remote work
- Hiring and onboarding thousands of employees to work from home in less than two months
- Judges remarked on the impressiveness of TTEC's "herculean recruiting and hiring efforts"

**TTEC Holdings, Inc.** (NASDAQ: TTEC), a leading global Customer Experience as a Service (CXaaS) partner for many of the world's most iconic and disruptive brands, today announced it earned two Silver Stevie® Awards for Great Employers including Most Valuable Employer and Most Valuable HR team in North America for the company's COVID-19 response.

The Stevie Awards for Great Employers recognize the world's best employers and the human resources professionals, teams, achievements and HR-related products and suppliers who help to create and drive great places to work.

TTEC's ShiftNOW strategy moved more than 79% of their global employees to remote work and mobilized measures for care for the safety and security of the essential personnel, all in condensed timeframe. The company also hired thousands of additional employees to work from home in less than two months.

"We are honored to be recognized with Stevie Awards representing an amazing effort by our employees to spread humanity, unity and hope during the COVID-19 pandemic," said Michael Wellman, Chief People Officer, TTEC. "Guided by our values, our team came together to inform, provide support and encouragement to our employees all while hiring and onboarding thousands of people to work from home during these unprecedented times."

In their review, judges noted that "TTEC's impressive values have guide the company during these difficult times. The company focused on their employees, conducted herculean recruiting and hiring efforts, and the HR team did a commendable job." The winners were chosen from more than 700 nominations. The award ceremony will be held for honorees during a virtual awards ceremony on November 5.

"In the fifth edition of the Stevie Awards for Great Employers, the judges were impressed by the Stevie winners who - during the crises we've confronted this year - continue to dedicate each day to making the lives of their employees and teams better through training, software, work-from-home plans, and more. We are pleased to celebrate them in 2020 and look forward to what they will accomplish in 2021," said Maggie Gallagher, president of the Stevie Awards.

### **Additional resources:**

- Learn more about [TTEC's available positions](#)
- Get information [TTEC's business continuity and resiliency solutions](#)
- See the [values](#) that serve as the foundation for TTEC's business

**Share this:** Congrats to @TTEClife for winning two Silver Stevie Awards for Great Employers, based on amazing strategy and legwork to shift and support tens of thousands of employees to remote work, all around the world. #tteclife #workfromhome #CX

### **About TTEC:**

TTEC Holdings, Inc. (NASDAQ: TTEC) is a leading global Customer Experience as a Service (CXaaS) partner for many of the world's most iconic and disruptive brands. The Company delivers outcome-based customer engagement solutions through TTEC Digital, its digital consultancy that designs and builds human centric, tech-enabled, insight-driven customer experience solutions for clients and TTEC Engage, its delivery center of excellence, that operates customer acquisition, care, fraud prevention and detection, and content moderation services. Founded in 1982, the Company's nearly 51,700 employees operate on six continents across the globe and live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TTEC is bringing humanity to the customer experience, visit <https://www.ttec.com/>

### **About the Stevie Awards:**

Stevie Awards are conferred in eight programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, the Middle East & North Africa Stevie Awards, The American Business Awards®, The International Business Awards®, the Stevie Awards for Great Employers, the Stevie Awards for Women in Business, and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 12,000 entries each year from organizations in more than 70 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

### **Contact**

Liesl Perez

[liesl.perez@ttec.com](mailto:liesl.perez@ttec.com)

+1.303.551.1417



 View original content to download multimedia: <http://www.prnewswire.com/news-releases/ttec-wins-silver-stevie-awards-for-great-employers-301120058.html>

SOURCE TTEC Holdings, Inc.