



TTEC's Board of Directors Declared an Increase in the Semi-Annual Cash Dividend

March 4, 2020

DENVER, March 4, 2020 /PRNewswire/ -- **TTEC Holdings, Inc.** (NASDAQ: TTEC), a leading digital global customer experience technology and services company focused on the design, implementation and delivery of transformative solutions for many of the world's most iconic and disruptive brands, today announced that on February 27, 2020 its Board of Directors declared a cash dividend of \$0.34 per common share to be paid on April 16, 2020 to shareholders of record as of April 1, 2020. This semi-annual dividend represents a 6.3 percent increase over the dividend paid in October 2019 and 13.3 percent increase over the dividend paid in April 2019.

About TTEC

TTEC Holdings, Inc. (NASDAQ: TTEC) is a leading global customer experience technology and services company focused on the design, implementation and delivery of transformative customer experience for many of the world's most iconic and disruptive brands. The Company delivers outcome-based customer engagement solutions through TTEC Digital, its digital consultancy that designs and builds human centric, tech-enabled, insight-driven customer experience solutions for clients and TTEC Engage, its delivery center of excellence, that operates customer acquisition, care, fraud prevention and detection, and content moderation services. Founded in 1982, the Company's 49,500 employees operate on six continents across the globe and live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TTEC is bringing humanity to the customer experience, visit www.ttec.com

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