



Community Gathers to Celebrate Grand Opening of Newest Humanify™ Customer Engagement Center in Gwinnett County

October 23, 2018

TTEC opens new center in Duluth, GA, welcomes community leaders, clients and company brand ambassadors during event

DENVER, Oct. 23, 2018 /PRNewswire/ -- TTEC Holdings, Inc. (NASDAQ: TTEC), a leading global customer experience technology and services provider focused on the design, implementation and delivery of transformative solutions for many of the world's most iconic and disruptive brands, recently opened its newest Humanify Customer Engagement Center in Duluth, Georgia, and celebrated with a community grand opening event last week.

"TTEC is proud to be a part of Gwinnett County, with the establishment of our center in Duluth," said Martin DeGhetto, Chief Operating Officer, TTEC. "Our new brand ambassadors from this location are already creating captivating customer experiences for clients across the healthcare and insurance industries. In addition, we're excited to continue growing our team in Georgia, where we are hiring not only for this center but also for our Humanify @home program."

Company leaders were welcomed by Commissioner Jace Brooks, District 1 Commissioner, and other community partners during the celebration, which included employee presentations and a ceremonial ribbon cutting.

"With Gwinnett County's exceptional workforce and economic viability, we are excited to contribute to TTEC's success. We are proud that TTEC has committed to invest in the Gwinnett County community," said Nick Masino, Chief Economic Development Officer at Partnership Gwinnett.

TTEC would like to thank its community partners who were instrumental in the establishment of the company's operations in Duluth, including the State of Georgia, Atlanta Regional Commission, Gwinnett Technical College and Partnership Gwinnett.

For further details about the company's operations in Duluth and for information on available positions in the market, please visit <https://www.ttecjobs.com/>.

About TTEC:

TTEC Holdings, Inc. (NASDAQ: TTEC) is a leading global customer experience technology and services provider focused on the design, implementation and delivery of transformative solutions for many of the world's most iconic and disruptive brands. The Company delivers outcome-based customer engagement solutions through TTEC Digital, its digital consultancy that designs and builds human centric, tech-enabled, insight-driven customer experience solutions for clients and TTEC Engage, its delivery center of excellence, that operates customer acquisition, care, growth and digital trust and safety services. Founded in 1982, the Company's 47,800 employees operate on six continents across the globe and live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TTEC is bringing humanity to the customer experience, visit www.ttec.com.

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