

American Diabetes Association Colorado Welcomes TTEC Leader to Community Leadership Board

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Company's Chief People Officer, Michael Wellman, joins health organization's local team of business and community leaders

DENVER, Sept. 27, 2018 /PRNewswire/ -- TTEC Holdings, Inc. (NASDAQ: TTEC), a leading global customer experience technology and services provider focused on the design, implementation and delivery of transformative solutions for many of the world's most iconic and disruptive brands, today announced that the company's Chief People Officer, Michael Wellman, has recently joined the Community Leadership Board of the American Diabetes Association Colorado.



The American Diabetes Association's Community Leadership Board is comprised of proven leaders from all sectors of Colorado's business and health care communities. The Board works to bring the mission of the American Diabetes Association to life with one vision as a guiding force—to work towards a life free of diabetes and all its burdens. Alongside staff, its members recruit high-level volunteers to spearhead Association programs and events, open doors through personal and professional spheres of influence, and develop strategic market plans to help strengthen the organization's footprint in the community.

"We are excited to welcome Michael to the ranks of our community leadership board and look forward to tapping into his wealth of experience in transforming cultures, specifically the unique culture of those living with diabetes," said David Samson, Area Executive Director, American Diabetes Association Colorado.

In his role as Chief People Officer for TTEC, Wellman leads a worldwide Human Capital organization with a focus on executing an innovative, forward-thinking people strategy to attract top talent and develop, reward and retain TTEC's more than 47,000 employees. He has over 20 years of experience in creating company cultures that are less about traditional human resources and more about engaging the hearts and minds of employees as a catalyst to build a strong people culture that drives the business forward. Wellman has held executive leadership roles in Human Resources in the healthcare, customer experience and hospitality industries leading large-scale people strategy development, lifecycle talent management, succession planning, organizational development and human capital transformations.

"Our company values inspire our team to Lead Everyday and Act as One – this translates not only into how we work collaboratively as an organization to bring humanity to customer experience but extends into the ways in which we give back to our community," said Wellman. "I look forward to contributing to the community leadership efforts of the American Diabetes Association to share its vital message, support its mission and build awareness of this incredible organization."

For further information about how TTEC gives back to the communities in which the company operates worldwide, visit https://www.ttec.com/community-foundation

About TTEC:

TTEC Holdings, Inc. (NASDAQ: TTEC) is a leading global customer experience technology and services provider focused on the design, implementation and delivery of transformative solutions for many of the world's most iconic and disruptive brands. The Company delivers outcome-based customer engagement solutions through TTEC Digital, its digital consultancy that designs and builds human centric, tech-enabled, insight-driven customer experience solutions for clients and TTEC Engage, its delivery center of excellence, that operates customer acquisition, care, growth and digital trust and safety services. Founded in 1982, the Company's 47,800 employees operate on six continents across the globe and live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TTEC is bringing humanity to the customer experience, visit www.ttec.com.

About American Diabetes Association:

Nearly half of American adults have diabetes or prediabetes; more than 30 million adults and children have diabetes; and every 21 seconds, another individual is diagnosed with diabetes in the U.S. Founded in 1940, the American Diabetes Association (ADA) is the nation's leading voluntary health organization whose mission is to prevent and cure diabetes, and to improve the lives of all people affected by diabetes. The ADA drives discovery by funding research to treat, manage and prevent all types of diabetes, as well as to search for cures; raises voice to the urgency of the diabetes epidemic; and works to safeguard policies and programs that protect people with diabetes. In addition, the ADA supports people living with diabetes, those at risk of developing diabetes, and the health care professionals who serve them through information and programs that can improve health outcomes and quality of life. For more information, please call the ADA at 1-800-DIABETES (1-800-342-2383) or visit diabetes.org. Information from both of these sources is available in English and Spanish. Find us on Facebook (American Diabetes Association), Twitter (@AmDiabetesAssn) and Instagram (@AmDiabetesAssn)

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