



## TeleTech Hosts Grand Opening of Weber City, VA Customer Experience Center

October 4, 2016

### Hundreds of Local Positions to Support Healthcare Industry; Job Fairs to Be Held on October 5 and 6

DENVER, Oct. 4, 2016 /PRNewswire/ -- [TeleTech Holdings, Inc.](#) (NASDAQ: TTEC), a leading provider of customer experience, engagement and growth solutions, today will host a Grand Opening of its new customer experience center in Weber City, Virginia. The ribbon-cutting event marks the ninth new customer experience center to be opened in the last three years and continues to affirm TeleTech's commitment to providing employment opportunities throughout the U.S.

The new center supports a leading healthcare insurance company and will create up to 300 jobs over time within the Scott County community. TeleTech is actively hiring customer experience representatives, team leaders, trainers, recruiters, technical assistance and IT specialists, operations managers and facilities staff. Job fair events will be held on October 5 and 6 as well as October 12 and 13 from 9:00 a.m. to 4:00 p.m. at the Weber City site located at 1153 U.S. Highway 23 South for interested candidates to learn more about opportunities for employment.

"TeleTech's decision to expand in Virginia was a natural choice given its outstanding labor force, strong local partnerships, and availability of workforce training," said Mike Stefanski, vice president, Government Relations at TeleTech. "We are thrilled to have found such great talent and partners in Weber City who will help us grow our business operations and we look forward to becoming an integral part of the community."

"As the job market expands in Scott County, the economy will improve. Welcoming TeleTech here is just the beginning of many opportunities now and in the future, for the folks in our county and the surrounding localities," said Danny Mann, chairman, Scott County Board of Supervisors. "TeleTech will be a good partner in the community as we seek and encourage other businesses to locate on the Riverside property."

TeleTech has been a global pioneer in the customer experience industry for more than thirty years. Its technology-enabled services platform delivers a seamless customer experience across all channels and phases of the customer lifecycle to build customer loyalty and increase lifetime value. For more information about TeleTech and to apply to work at the new Weber City center, please visit [teletechjobs.com](#).

#### ABOUT TELETECH

TeleTech is a leading global provider of customer experience, engagement and growth solutions. Founded in 1982, the Company helps its clients acquire, retain and grow profitable customer relationships. Using customer-centric strategy, technology, processes and operations, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. Servicing over 80 countries, TeleTech's 41,500 employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TeleTech is bringing humanity to the customer experience, visit [TeleTech.com](#).

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