

TeleTech Named to Top 100 Companies for Telecommuting Jobs List by FlexJobs

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TeleTech Ranked #2 Among the Top 100 Companies Hiring Telecommuters in 2016, Based on Analysis of Over 40,000 Companies and Their Job Posting Activity During Last Year

DENVER, Jan. 29, 2016 /PRNewswire/ -- <u>TeleTech</u> Holdings, Inc. (NASDAQ: TTEC), a leading provider of customer experience, engagement and growth solutions, is proud to announce that it has been named to <u>FlexJobs</u>' annual list of the <u>Top 100 Companies to Watch for Telecommuting and Remote Jobs in 2016</u>. FlexJobs, a job service specializing in remote and flexible job opportunities, analyzed its database of over 40,000 companies' job posting history in 2015 to determine which companies would be most likely to incorporate telecommuting into their hiring practices in 2016.

"TeleTech is proud to be recognized by FlexJobs as a leader in telecommuting job opportunities," said Stephanie Eslinger, director, Operations at TeleTech. "Work-from-home arrangements remove geographic boundaries so we can expand our job candidate pool and hire the best fit possible. Increased productivity and better work-life balance for our employees make telecommuting a win-win for everyone, and we expect to continue the practice in 2016 and beyond."

To be considered for the list, companies had to offer a telecommuting-friendly component to some of their jobs, such as an arrangement to telecommute entirely, part of the time, or as an option. In the past, TeleTech has hired for jobs with telecommuting options such as work-from-home customer service associate, process improvement consultant and technical support representative.

"TeleTech is one of the forward-thinking companies that understands that integrating telecommuting options is a smart business strategy," said Sara Sutton Fell, founder and CEO of FlexJobs. "Telecommuting can benefit companies in so many ways, including cost savings, increased productivity and retention, better candidate pools, improved company culture and employee health, and many others."

Since 2005, the <u>number of telecommuters has grown by 103 percent</u> in the United States. People who telecommuted in both 2014 and 2015 said that they telecommuted 22 percent more in 2015, according to a recent <u>Flex.Jobs survey</u>.

For the complete list of the top 100 companies to watch for remote jobs in 2016, visit: https://www.flexjobs.com/blog/post/100-top-companies-with-work-from-home-jobs-in-2016. To request additional information about the list, please contact Kathy Gardner at https://www.flexjobs.com/blog/post/100-top-companies-with-work-from-home-jobs-in-2016. To request additional information about the list, please contact Kathy Gardner at https://www.flexjobs.com/blog/post/100-top-companies-with-work-from-home-jobs-in-2016. To request additional information about the list, please contact Kathy Gardner at https://www.flexjobs.com/blog/post/100-top-companies-with-work-from-home-jobs-in-2016.

TeleTech has been a global pioneer in the customer experience industry for more than thirty years. Its technology-enabled services platform delivers a seamless customer experience across all channels and phases of the customer lifecycle to build customer loyalty and increase lifetime value. Please visit teletechiobs.com to view open job descriptions and to apply.

ABOUT TELETECH

TeleTech is a leading global provider of customer experience, engagement and growth solutions. Founded in 1982, the Company helps its clients acquire, retain and grow profitable customer relationships. Using customer-centric strategy, technology, processes and operations, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. Servicing over 80 countries, TeleTech's 41,000 employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TeleTech is bringing humanity to the customer experience visit TeleTech.com.

ABOUT FLEXJOBS

FlexJobs is the leading online service for professionals seeking telecommuting, flexible schedule, part-time, and freelance jobs. With flexible job listings in over 50 career categories, and opportunities ranging from entry-level to executive and freelance to full-time, FlexJobs offers job seekers a safe, easy, and efficient way to find professional and legitimate flexible job listings. Having helped over one million people in their job searches, FlexJobs has appeared on CNN and Marketplace Money and in *TIME*, *Forbes*, *Fortune*, and hundreds of other trusted media outlets. FlexJobs' Founder & CEO Sara Sutton Fell has also launched two additional partner sites, Remote.co and 1 Million for Work Flexibility, to help provide education and awareness about the viability and benefits of remote working and work flexibility.

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