



## TeleTech Hosts Grand Opening of McAllen, Texas Customer Experience Center

January 15, 2015

### Hundreds of Local Positions to Support Financial Services Industry; Job Fairs to Be Held Jan. 16 and 20

DENVER, Jan. 15, 2015 /PRNewswire/ -- [TeleTech](#) Holdings, Inc. (NASDAQ: TTEC), a leading global provider of analytics-driven, technology-enabled customer engagement solutions, today will host a Grand Opening of its new customer experience center in McAllen, Texas. The ribbon-cutting event marks the seventh new customer experience center to be opened in the last two years and continues to affirm TeleTech's commitment to providing employment opportunities throughout the U.S.

The new center supports a nationally recognized bank and will initially create more than 200 jobs within the McAllen community, with a forecast of up to 600 positions. TeleTech is actively hiring customer experience representatives, team leads, trainers, recruiters, technical assistance and IT specialists, operations managers, and facilities staff. Job fairs will be held on Jan. 16 from 9 a.m. to 5 p.m. at the McAllen site located at 1812 S. 16<sup>th</sup> Street and on Jan. 20 from 9 a.m. to 3 p.m. at the Workforce Solutions Center located at 901 E. Travis Street in Mission for interested candidates to learn more about opportunities for employment.

"For more than 30 years, TeleTech has partnered with clients to simplify and personalize interactions with their customers through the design and delivery of exceptional customer experiences," said Todd Baxter, senior vice president of Global Operations at TeleTech. "We are thrilled to have found great talent in McAllen who will help us expand our customer engagement solutions and we look forward to becoming an integral part of the community."

"We are so proud of TeleTech and what they are doing for our growing region. It didn't take them long to realize that our region places a large emphasis on business growth and skilled talent, but I am glad they did," said Keith Patridge, president and chief executive officer, McAllen EDC. "This is the beginning of a successful endeavor with endless opportunities for the Rio Grande Valley. What TeleTech should also know is that we are friends for life and are going to make sure they succeed and grow as time goes on. They're part of the Rio Grande Valley family now."

TeleTech has been a global pioneer in the customer experience industry for more than thirty years. Its technology-enabled services platform delivers a seamless customer experience across all channels and phases of the customer lifecycle to build customer loyalty and increase lifetime value. For more information about TeleTech or to apply to work at the new McAllen center, please visit [telettechjobs.com](http://telettechjobs.com).

### ABOUT TELETECH

TeleTech, founded in 1982, is a leading global provider of analytics-driven, technology-enabled customer experience solutions. The Company offers an integrated platform that combines consulting, technology, care and growth services to simplify and personalize interactions that build deep engagement between people and brands. This holistic, multichannel approach improves customer satisfaction, increases customer loyalty and drives long-term profitability and growth. From strategic consulting to operational execution, TeleTech's 42,000 employees speaking over 50 languages in over 80 countries deliver results for Global 1000 clients in the automotive, communications and media, financial services, government, healthcare, technology, transportation and retail industries. Through the TeleTech Community Foundation, the Company leverages its innovative leadership to ensure that students in underserved communities around the globe have access to the tools and support they need to maximize their educational outcomes. For additional information, please visit [telettech.com](http://telettech.com).

#### Investor Contact    Media Contact

Paul Miller	Elizabeth Grice
303.397.8641	303.397.8507

Logo - <http://photos.prnewswire.com/prnh/20140717/127860>

To view the original version on PR Newswire, visit: <http://www.prnewswire.com/news-releases/telettech-hosts-grand-opening-of-mcallen-texas-customer-experience-center-300020926.html>

SOURCE TeleTech Holdings, Inc.