



More than 30 Charitable Organizations Across the Globe Supported by 2018 Grant Awards from TTEC

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Education-focused foundation grants awards based on employees' requests for their community

DENVER, Aug. 23, 2018 /PRNewswire/ -- TTEC Holdings, Inc. (NASDAQ: TTEC), a leading global customer experience technology and services provider focused on the design, implementation and delivery of transformative solutions for many of the world's most iconic and disruptive brands, today announced an overview of grant awards from the company's foundation, TeleTech Community Foundation, for the first half of 2018.

Serving the foundation's mission of providing resources and assistance to transform the educational experience of students in greatest need, the company provided financial support to more than 30 organizations through the first half of 2018. These organizations are in a variety of locations where TTEC operates; including the United States, Mexico, Canada, the Philippines, and Brazil. Grants have been awarded to schools, special education centers, youth programs, and other education-based organizations. The grants were sponsored by TTEC employees who live and work in the communities where the charitable organizations operate.

Here are some of the organizations that received grants during the first half of 2018:

- The Challenge Program - Uniontown, Pennsylvania
- Denver Health's School-Based Health Centers - Denver, Colorado
- Dyslexia Association of the Pennyrile - Hopkinsville, Kentucky
- Fredericton Boys & Girls Club - New Brunswick, Canada
- Instituto Cáritas Granja Viana - Sao Paulo, Brazil
- Puga Elementary School - Iloilo City, Philippines

"Education is the key to a promising future," said Michael Wellman, Chief People Officer, TTEC. "By working with education-based organizations to help provide resources that enrich learning and foster knowledge, TTEC is investing in a brighter future for young people around the world. We are proud to have worked with over 30 youth focused organizations so far in 2018 and look forward to supporting even more organizations during the remainder of the year."

The foundation was founded in 2007, based on the principle that education is the key to a successful community. Since its inception, the foundation has donated more than \$4,000,000 to education-related organizations across the globe.

For more information about TTEC's community outreach around the world, please visit <https://www.ttec.com/community-foundation>

About TTEC:

TTEC Holdings, Inc. (NASDAQ: TTEC) is a leading global customer experience technology and services provider focused on the design, implementation and delivery of transformative solutions for many of the world's most iconic and disruptive brands. The Company delivers outcome-based customer engagement solutions through TTEC Digital, its digital consultancy that designs and builds human centric, tech-enabled, insight-driven customer experience solutions for clients and TTEC Engage, its delivery center of excellence, that operates customer acquisition, care, growth and digital trust and safety services. Founded in 1982, the Company's 47,800 employees operate on six continents across the globe and live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TTEC is bringing humanity to the customer experience, visit www.ttec.com.

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